

HINOWATCH

HINOWATCH is a 24/7/365 roadside assistance program that covers your new Hino truck for the first 3 years of ownership regardless of mileage. **HINOWATCH** offers Hino owner's roadside assistance throughout the United States and Canada.

Simply call the toll free number, 1-866-365-HINO (4466), and provide your Vehicle Identification Number (VIN), current truck location and problem description. All calls to **HINOWATCH** are at no-charge to Hino customers. A **HINOWATCH** representative will assist you with arrangements to get you back on the road quickly. HINOWATCH can assist customers in one of sixty-five languages.

LOCKOUT SERVICE

If you are locked out of your truck, **HINOWATCH** will coordinate help to get you into your truck so you can get back on the road quickly

BATTERY JUMPSTART

If your batteries are dead, **HINOWATCH** will coordinate help with a jumpstart to get you back on the road quickly.

INFORMATION

Customers can call anytime for information such as the nearest authorized Hino Dealer or simply to get answers to basic vehicle questions.

TOWING

HINOWATCH will help owners arrange a tow truck if needed. If towing is required to an authorized Hino dealer due to a failure that is covered by Hino warranty, the customer will be reimbursed for the towing expense* at the completion of the repairs through the dealer. If towing is not due to a warranty-covered failure, the tow bill will be charged to the customer.

** to a maximum of \$1000*

TIRE SERVICE

HINOWATCH will assist the customer in arranging for roadside tire service if requested. HINOWATCH will connect you to a local tire service provider that can assist you with roadside tire repairs*.

**Expenses for roadside tire service are not covered by HINOWATCH or Hino warranty.*

OUT OF FUEL / DIESEL EXHAUST FLUID (DEF)

HINOWATCH will arrange for roadside assistance to provide enough fuel / DEF to get you on your way*.

**Customer responsible for fluid costs*



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